## **CLAIMS**

- 1. A computerized system comprising:

  a trainable classifier to generate a priority of a received item; and
  a routing mechanism to route the item for communications based on a routing
  criteria and the priority.
- A computer-implemented method comprising:
   generating a priority of a received item based on a trained classifier; and
   routing the item for communications based on a routing criteria and the priority.
- 3. A machine-readable medium having instructions stored thereon for execution by a processor to perform a method comprising: generating a priority of a received item based on a trained classifier; and routing the item based on a routing criteria and the priority.
- A computerized system comprising:
   means for generating a priority of a received item based on a trained classifier;
   and
   means for routing the item based on a routing criteria and the priority.